



PLATINUM FINANCIAL PARTNERS, LLC

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September 17, 2004

Dear General Moving Carriers,

First and foremost I would like to thank you for making my relocation as smooth as it could possibly be. From my initial inquiry I was treated with the utmost care. I was amazed at how responsible and respectful your staff was in handling every aspect of my move. The secretary made sure to keep me updated as well as answering many of the questions that I had about the process in general.

The thing I was most impressed with was the actual staff that came to my house. I must admit that at first I was a bit skeptical since they seemed so young. Within minutes of their arrival all my worries were laid to rest. The men handled each and every box and piece of furniture with such care you would have thought that it was their own. The foreman on the job (Jake) was head and shoulders above anything I ever expected. He handled the job smoothly and flawlessly, which made my life much easier. He took the time to explain every step of the process to me and answered every question that I had. I was most impressed with the work ethic of the movers. They worked so fast that I got tired. By the end of the job I felt like I had friends at my home rather than movers.

Lastly when Jake handed me the bill I was very pleased to see that it still had the same total on it as what I was quoted. I have had terrible experiences with movers in the past and I was very happy to see that not every moving company is the same.

Once again I would like to thank you for everything you have done for me, and I will be in touch with you guys the next time I need to move.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chad L. Reyes'.

Chad L. Reyes (732)-596-0909